

**FOR IMMEDIATE RELEASE**

**Knoah Solutions To Expand Offshore Operations In Hyderabad, India.**

LAS VEGAS, NV – July 13, 2011 – Coinciding with its 10<sup>th</sup> anniversary, Knoah Solutions, an award-winning global business process outsourcing (BPO) call center and quality assurance services company, has signed an agreement to occupy a 90,000 sq. ft. facility on the 110-acre business eco-system, Mindspace West Hyderabad. This facility will triple the size of Knoah's footprint in India and allow for current growth and accommodate expected growth throughout the rest of 2011 and onwards. Sri Myneni, CEO of Knoah Solutions, said, "2011 has started off with the addition of a number of very high profile clients along with significant expansion of some of our current clients. The new facility marks a significant milestone in Knoah Solutions history and with the recent opening of our Las Vegas, NV facility, we continue to demonstrate our commitment to providing high quality contact center outsourcing services to our clients."

Mindspace in the HiTek City area of Hyderabad is easily accessible from Hyderabad's newly constructed International Airport and is conveniently located near a number of choice international hotels including the recently opened Westin Hyderabad. Hyderabad has emerged as one of the most popular cities in India, supporting the business process outsourcing and information technology industries, with access to a substantial pool of highly educated and talented professionals. Knoah's delivery centers in India allow them to leverage this talent while providing clients with flexible, responsive and competitively priced, high-quality services that enhance their business performance. The new space provides state-of-the-art facilities including video conferencing, high-tech security and spacious accommodations for employees as well as clients. "We are excited about Knoah's new India address," says Todd Althoff, Vice President, Marketing at Royal Consumer Information Products, a leading supplier of office products, accessories and supplies for the consumer and small business. "Knoah continues to impress us with their commitment to providing high-quality services out of India and the new facility will surely aid in that endeavor."

Knoah plans to be fully relocated by August 2011.

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## **About Knoah Solutions, Inc.**

Knoah Solutions is an award-winning, global provider of business process outsourcing (BPO) services.

Since 2001, Knoah has provided low-cost, multi-channel customer service and technical support. Their largest client earned the J.D. Power & Associates customer service award three years in a row. Knoah is also continuously recognized by IAOP as a leading provider of BPO and Contact Center services.

They foster a rigorous “always on, always learning” infrastructure and philosophy, which clearly differentiates them from other vendors. With modern, state-of-the-art technologies, multiple redundancies, and top-level security features, Knoah helps ensure maximum contact center uptime and productivity. Progressive tools provide total visibility into the contact center life cycle management process through coaching, e-learning, and 24/7 access from anywhere in the world.

To learn more about Knoah Solutions please visit [www.knoah.com](http://www.knoah.com).

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